Boarding & Cleaning Cases Resolved Codes & Regulations 2/12/2014

Measurement method		Why measure?		What is our goal?	
The total number of cases resolved for the boarding, cleaning and cutting of vacant and abandoned properties		Quantify capacity for the Vacant Lots Crew		Abate 610 properties a month. If the number of open cases falls below 610, then abate 100% of open cases	
How are we doing?					
Dec2012-Dec2013 12 Month Goal	Dec2012-Dec2013 12 Month Actual		Dec2013 Goal	Dec2013 Actual	
6,968	8,188		610	621	
Cases Resolved	Cases Resolved		Cases Resolved	Cases Resolved	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		

Good 1200 1000 **Cases Resolved** 800 600 400 200 35% 32% 58% 56% 22% 20% 22% 27% 51% 84% 69% 77% 63% 51% 0 May2010 Sep2010 May2013 Jul2010 Nov2010 Jan2012 Mar2012 May2012 Jul2012 Sep2012 Mar2013 Jul2013 Nov2013 Jan2011 May2011 Jul2011 Sep2011 Nov2011 Nov2012 Jan2013 Mar2011

— Median — Goal — Benchmark

Boarding & Cleaning Cases Resolved



Report Generated:



◆— Data

2/10/2014